



# CASE STUDY

NETWORK RAIL - SOUTHERN ROUTE STATIONS



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## INTRODUCTION

**Southern Route Stations** - There are over 544 stations in the Southern region, they are the main gateways for 700 million passenger journeys each year. Some of the more notable stations in the region are London Waterloo, Britain's busiest station, London Victoria, ranked number two and London Bridge ranked number four.

## THE CHALLENGE

Network Rail's public facing staff at stations, are regularly exposed to challenging situations, including managing difficult members of the public, dealing with general anti social behaviour and handling intoxicated persons. Without the use of body cameras, the Station Staff responded to several situations which escalated into abusive confrontations, leading to racial, verbal and at times physical abuse.

# THE SOLUTION



## WCCTV BODY WORN CAMERAS & CLOUD EMS

- ① WCCTV chosen as preferred supplier of body worn cameras.
- ② Camera's front facing screen shows the subject they are being recorded to deter incidents from occurring.
- ③ Staff feel safer which leads to a reduction in stress and sickness due to incidents.
- ④ Cameras act as an evidence gathering tool which can then be used to assist in cases which go to court.



# KEY SUCCESS FACTORS



Implementation of Body-Worn Cameras to Enhance Staff Safety and Incident Documentation



Reduction in Verbal and Physical Abuse Incidents



Improved Evidence Collection Facilitating Fair Outcomes in Dispute Resolution



Enhanced Staff Well-being and Reduced Stress Through Technological Support



Cost-Effective Implementation Leveraging Proven Technology



Positive Feedback from Staff Reflecting Increased Confidence and Safety







# KEY FEATURES










## WCCTV BODY WORN CAMERAS

WCCTV provides a full range of Body Worn Cameras and supporting systems making it a complete solution for total convenience.

Our range of solutions includes:

- WCCTV Body Worn Camera (Protect) 
- WCCTV Evidence Management Software 
- WCCTV Smart Hub Docking Stations 
- WCCTV Body Camera Accessories 

All of our hardware and software is fully designed and manufactured in the UK, and is specifically engineered to meet and exceed the BSI's **BS8593: Code of Practice for the Effective Deployment of Body Worn Video (BWW)**.

BODY WORN CAMERAS	PROTECT
 FOV	140° horizontal x 80° vertical field of view ensures broad area coverage
 Audio / Video	Records in 1080p HD with high-quality audio for clear and reliable evidence
 Battery	Offers 6–9 hours of recording and up to 20 hours of standby with an external battery.
 Pre-Record	Captures 30, 60, 90, or 120 seconds of footage before an event starts to provide full context.
 Security	Full AES-256 video encryption and evidence management software ensure secure storage and sharing.
 Size	76mm (H) x 57mm (W) x 28mm (D)
 Casing	IP64-rated housing ensures protection against dust and water for use in challenging environments.
 Storage	32GB internal memory supports up to 28 hours of recording.
 Lighting	LED white-light with 5m illumination for night recording

# THE RESULT



After implementing WCCTV's body-worn cameras, staff reported feeling safer, supported by the cameras' deterrent effect and evidence-gathering capabilities.

The cameras' front-facing screens have consistently reduced antagonistic behaviour, leading to a noticeable decline in verbal and physical abuse.

Evidential footage has been crucial in providing accurate accounts of incidents, enhancing transparency and accountability.

Network Rail has seen fewer incidents and improved personal safety for station staff through the cameras' visible presence.



# INTERESTED?

If you think that WCCTV Body Worn Cameras can help your company in any way then please feel free to give us a call on:

0800 470 4630

[View our products](#)



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